

QELVEA – TERMS, POLICIES & STANDARDS

TERMS OF USE Qelvea provides professional beauty services including lash, brow and makeup treatments. All services are cosmetic and results vary depending on individual factors. Use of this website or booking a service constitutes acceptance of these terms.

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BOOKINGS & PROFESSIONAL DISCRETION All bookings are subject to suitability and availability. Qelvea reserves the right to modify or refuse treatments where necessary for safety or professional reasons.

AFTERCARE & RESPONSIBILITY Aftercare guidance is provided. Qelvea is not responsible for outcomes affected by failure to follow aftercare advice.

PRIVACY & DATA Personal information is handled in accordance with UK data protection laws. Anonymous, non-identifiable data may be used internally for service improvement and quality standards.

LIMITATION OF LIABILITY Qelvea is not liable for indirect or consequential loss. Cosmetic results are subjective and vary between individuals.

GOVERNING LAW These policies are governed by the laws of England and Wales.